

WISCONSIN CONSULTING FORESTER DISPUTE RESOLUTION PROCESS

Wisconsin Consulting Foresters (WCF) has a dispute resolution process in place to accommodate anonymous concerns regarding Wisconsin Consulting Forester members concerning business or forestry practices. The number is posted on the WCF website. WCF has a specific website available for access to all WCF information and to file a complaint online (www.wi-consultingforesters.com).

The Dispute Resolution Process

The calls are either answered or forwarded to a messaging service that is checked Monday-Friday by WCF, whom takes action regarding each call or email within 24 hours of receiving it.

For anonymous concerns, the WCF has three levels of response:

1. Questions and complaints can frequently be resolved through mediated communication with WCF, the Wisconsin Consulting Forester of concern, and the Complainant.

If anonymous concerns are not resolved through WCF mediated communication...

2. The WCF mobilizes a site audit by a verifier appointed by the WCF Executive Committee.
3. If the conditions/circumstances reported by the field verifier are in fact infractions of WCF standards and/or represent illegal activity, the complaint and verifier's report are reviewed by the WCF Executive Committee for deliberation and determination.

WISCONSIN CONSULTING FORESTER COMPLAINT FORM

Today's Date: _____

Complainant Contact Information

Name

Address

Phone

Email

Consulting Forester Information

Company Name

Please State the Nature of Your Complaint

Location of Complaint

County

Township

Township, Range, Section

Owner

City, Town, or Village (nearest)

Additional Information

Date and time of incident: _____

Have you been in contact with the company regarding this complaint?

Yes

No

What, if any, action has already been taken? _____

Other Information/Comments You Would Like To Provide
